MUSIC HOMÈRE OFFERING MUSIC TOGETHER

GENERAL POLICIES



- The families commit to register by filling in the online form on this page (« Register NOW ») AND/OR by receiving the material (booklet + 2 CDs) after a Demo class. Your registration will then be confirmed by email.
- The families who wish to register herewith agree to pay the full tuition fee prior to the semester's start.
- Payment is accepted cash (against receipt) or by e-banking using the following **IBAN**: CH32 0839 0034 1663 1000 0, BIC/SWIFT ABSOCH22, Clearing 8390
- The registration is renewed <u>by tacit agreement</u>, unless stipulated otherwise in writing (e-or paper mail) before the end of the current semester. The families will receive an <u>oral and email reminder</u> of this particular clause during the re-enrollment period.
- In case of unsubscription, the tuition fee remains due:
 - \circ until 7 days prior to the semester's start = 50%
 - \circ 6 days prior to the semester's start and later, e.g. during the semester itself = 100%
- Classes are subject to cancellation before the beginning of a semester in case of insufficient registration. If we cannot find another suitable class for you to attend, we will provide a full refund.
- Class cancellations: Music Homère reserves the right to cancel a class due to unforeseen circumstances such as teacher illness. If a class is cancelled for any reason, you will be informed by email and the class will be rescheduled.
- Make-up classes are available at any of our locations (Onex Santé, Onex Belle-Cour, Vernier & Plan-les-Ouates) for missed classes and should be scheduled per the instructions found on the page « <u>FREE Demo classes & Makeups</u> ».
- A maximum of 3 makeup classes are permitted per family per semester. Makeup classes cannot be transferred from one semester to another semester.
- This is a family program, and therefore additional adults are welcome and even encouraged to attend any given class. In the interest of preventing overcrowding, each family is limited to three adults per class. Please notify their participation by email or SMS.